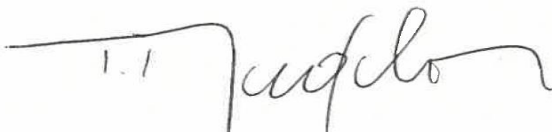


COLAS Australia Group (CAG) is committed to comply with the client requirements on all its current processes and activities across all of its subsidiaries for private clients as well as diverse government departments throughout various states within Australia.

We believe in providing a quality product and services within time and budget and maintaining the highest level of customer satisfaction in order to preserve our future business. To assist us in achieving our quality objectives we will undertake the following:

- Monitor and comply with the client specifications, industry guidelines, Australian Standards and Legislative requirements.
- Prepare, maintain and implement quality management system and project quality management plans that are documented, practical, working effectively and relevant to CAG's processes and activities.
- Review CAG's Quality Policy and management system for continuing suitability on an annual basis as part of corporate management reviews and communicate outcomes to various company levels and function.
- Establish and communicate measurable objectives, targets and performance measures and regularly review progress against the targets set as a minimum on annual basis.
- Ensure all CAG employees, contractors and suppliers are aware of and comply with the Quality Policy and CAG's Integrated Business Management System.
- Maintaining all relevant records of identification and traceability of products and services.
- Ensure all managers, staff and suppliers are aware of and accept their responsibility for providing quality product which complies with client expectation.
- Report regularly on our quality performance and take remedial action where performance does not meet expectation.
- Review non-conformance in order to implement effective corrective and preventive actions.
- Develop quality awareness throughout CAG by initial and ongoing education and training of all staff, employees and suppliers.
- Influence our suppliers to act consistently with our approach towards quality.
- Promote a culture of innovation and participation engaging our employees to contribute to continuous improvement of CAG's quality performance.
- Obtain client feedback in order to maintain & strive for client satisfaction as well as opportunities for improvement.

Communicate this policy to all company personnel, suppliers and clients through induction, training and by displaying it throughout CAG's establishment to promote quality responsibility and obligations.



Thierry Madelon
Group Chief Executive Officer (CEO)
COLAS Australia Group

Dated: 10/05/2023